



Cablesson: About us

Cablesson is a leading online retailer of media and electronic accessories. We design, manufacture, retail and support our own range of cables and are currently in the process of expanding our geographic footprint.

We are a fast growing company and require committed, creative and hardworking individuals to join our team. We founded our company on the belief that there is a real potential for providing a great product at a great price with excellent before and after sales support.

We have over the years remained committed to providing our clients with quality, customized service at competitive prices and it is this business model that has allowed us to expand and grow.

General Summary

We at Cablesson are looking for Technical Customer Service personnel to deal with issues of a technical nature. It is imperative that applicants are driven and passion for their work and be committed to delivering excellence.

Work Location: Berlin

Education and skills required: Degree and a minimum of 1 -2 years customer service experience

Job Description:

- Deal with customer complaints/ problems/issues
- Effective problem solving.
- Document the products, common problems with them and create/maintain scripts.
- Respond to AVF forums and customer emails/telephone calls as necessary and document complaints
- Test new products and create scripts for each one.
- Monitor product pages and feedback on them.
- Should be fluent in German and English

What we offer is Growth and a very friendly working environment.

Please contact: jobs@cablesson.eu